#### ISSUE #1 Mental Health

#### What are our mental health concerns?

LABELING people. People use terms like Bipolar etc. when we might just be stressed. appropriate use of terms, terms have stigma

Lack of education and awareness around services that are available, esp. in communities where they are residing

Ex. Culturally competent care

Stigma -Mental health is taboo topic, "a secret in the house/family"

Stigma around mental illness

Distrust in health care system

#### Why is mental health an issue in our communities?

Access to insurance - system is designed to keep people from accessing the services - esp. for People of color

Stigma around costs need more education

"Mental Fitness" - new terms : culturally specific/social stigma - the shame prevents people from sharing that important info with their medical providers

"Healing and Wellness" "Resilience" - move away from stigma of "therapy" how to embrace and learn more about alternative forms of healing, cope, manage manage health - in addition to therapeutic support

First Responders -How to improve and design for communities proper training on how to reach and provide services to communities of color

Misunderstandings

don't do therapy" -

communities, lack

culturally specific

of awareness of how

of cultures. "we

stigma within

to address in

communities

Exacerbated by COVID

Multiple traumas

Normalized language - make it more accessible "not feeling well, crisis" as common language to make it an access point vs. trying to diagnose behavior (no matter what age) leave diagnosis to the doctors

"normalizing, accessibility" our tools - social media, etc.)

How to build out a campaign (use all

WHOLE PERSON approach - how can we apply the mainstream "wellness/fitness campaign" to addressing mental health issues - so

that it's normalized

Chronic

#### ISSUE #1 Mental Health

# Who has been most impacted by this issue?

Everyone

Black and Brown communities People who have been out of work due to mental health issues

**Families** 

Women who are care-takers in their family

them what they might be going through) dealing with home-school or remote learning. To notice if their behaviors are changing (acting out) and how they're

Children - (do we ask

All of us in society, across culture, race - we don't know one another's lives what's going on with them Men who are staying home

# Does this affect everyone equally?

Racial traumas and disparities in access to care

Until we all get to the place of going to get help for mental health as readily as we would go for a broken ankle, nothing will change

Alcohol and drug abuse - is a symptom of mental illness -SELF MEDICATING. But we lose thousands of people to this coping strategy that people have taken it upon themselves Black/Brown
communities - but is it
being weaponized
against our
communities? If one
person has mental
illness -it affects
everyone - but
DENIAL prevents
getting the help they
need. PRESSURE to

How many lives would be significantly improved IF we were to actually address MENTAL HEALTH - it's all interconnected

CHANGE our attitudes to remove the Stigma. WE need to do this AS A COMMUNITY.

Resilience - in terms of how are we getting BETTER (not just going BACK to where we were)

# Where does this issue occur? All developme

It's a human issue.

This is far-reaching beyond any development. Covid is making that real.

Homeless has been affected. Polo Grounds is seeing a great deal of mental health issues. After Covid - more people are saying out loud and more often the issues of anxiety. Are we at the point where we are ready to deal with it?

How to shift mental health solutions from PERCEPTIONS (stigma) vs.
EMPOWERMENT of the individual to take care of themselves - that that should be their primary concern OVER what people Think of you.

No one wants to feel weak. Especially in our communities you will be a mark. It's a reality. Leading to stigma.

> Wagner - has been through a tremendous and tragic amount of loss in our communities. Too many tragic losses, esp of our young people...

We're social creatures.
How much Back to
back crisis and
trauma can we
humanly take? We
need to BE together
to grief as a
community, and
supportive each other.

VS.

Have we had a chance to grieve openly. Health + Well-being ISSUE ANALYSIS #3/5

#### ISSUE #1 Mental Health

Of things tried before, what has worked? What hasn't worked? Or what could be improved on?

Health Engagement
Access Team (HEAT) community
engagement (ie.
Wagner, Harlem),
education on
services/resources,
opioid training, public
consumption,
homelessness, etc. to expand

Platform for being heard (group therapy without calling it therapy) that comes out of conversations to express and share, build self-esteem and trust



Resource Fairs and groups that provide that care/support Better outreach to educate,



Every person deserves to be HEARD. Any new initiative should start with Small intimate groups to start that off - will encourage building relationships and trust Tele-health in COVID: esp. in communities that do not have best reception/wifi access.

DOE's campaign in schools - revamped or rethought how to do this in a way that suits students in this new context of remote schools. How can it be MORE accessible.

Policy needs to change and get updated on what IS reportable (to ACS), or in crisis Harder for youth to see help institutions and NYPD and other official entities deter

#### ISSUE #1 Mental Health

What actions can we take? What policies do we want to see?

#### Residents

To be the boots on

more TRAINING to

the ground: need

identify/discern

crisis vs. support.

Boots on the ground -ID crisis, what the needs might be, access to supportive groups, connect with mental health prfessionals (support network). "Charity starts at home"

Visibility - NYC Well has been advertised BUT word of mouth is important; community ambassadors: trusted relationships within communities = important for information sharing

**CBOs** 

City Agencies

**HOTLINE - NYC Well** (24/7) is available. Text or call, Trained counselors, free behavioral help service, apps, staff provide referrals in 200+ languages.

> MORE PR around this services? How do we make it so **EVERYONE knows** about these

HEAT is in 10 areas in the city - act as health ambassadors you can call NYC-WELL Train the trainer type program

(mental

aid)

health first

If immediate need -

call 911 but if you're

observing someone

having some issue -

experiencing/

COVID 19 community

coping skills

services?

conversations modification of mental health first aid to center racial equity, skill building, Health + Well-being ISSUE ANALYSIS #5/5

### ISSUE #1 Mental Health

What changes do you want to see?

RESIDENT

AGENCY / CBO

NEW INITIATIVES / PROGRAMS What are the obstacles?

Health + Well-being POWER ANALYSIS #1/2

#### ISSUE #1 Mental Health

What do we need to do to change this issue?

POLICY EVENT Sensitivity training

Space to practice

Assess what terminology exists

If residents, CBOs could see the language through visuals + trainings among CBOs on shifting language, agencies could hold space for practicing language shift

**ISSUE** 

Labeling = issue we want to tackle

Establish common language (affirming language)

Health + Well-being POWER ANALYSIS #2/2

#### ISSUE #1 Mental Health

Who holds the power to this issue?

POWER ANALYSIS:
WHO ARE THE
DECISION MAKERS?
WHAT
RELATIONSHIPS DO
WE NEED? WHO HAS
CONTROL? WHAT DO
YOU WANT FROM
OTHER PEOPLE TO
TAKE ACTION?

What are our primary food security concerns?

Access to affordable fresh food

**Emergency** food quality is subpar

Emergency food doesn't get to my apartment

Quality of food at the local supermarket doesn't have a long shelf life

Accessibility to emergency food resources has been an issue - especially for seniors

Healthy food is inaccessible in some areas - "food swamps" "food deserts"

Related: Gaps in food (and other) services for diverse immigrant communities, esp those that don't speak English primarily (I know folks here are v. familiar & working hard to bridge these gaps.)

Inn polo grounds we do city harvest but folks don't always know how to cook or incorporate food into their daily habits

Information in equity. What about SNAP and other benefits? Health bucks?

Why is this a pressing issue in our communities?

> My family's health depends on food security

Joblessness/unemplo yment making it hard to afford food and/or

Supermarket price gouging on essential items (toilet paper, hand sanitizer, etc.)

Price gouging on food is a major problem for those who cannot afford regular food prices

Food deliveries have become more essential than previous

GCF - thinking of ways to make food growth/access more transparent

Incorporating trainings and outreach to food distribution is a great combination. At St. Nicholas - all volunteers required to take a training before distributing food. Must understand the community before

serving it

Worse COVID

In polo grounds and St Nicholas it has been since the start of the pandemic, we made multiple complaints to 311 some folks came out and did an assessment but no follow up after that

Chronic

Concerns about the longevity of food resources

Meal prep could be a great way to have food for the week

Who has been impacted by this issue?

Families with mobility issues

Individuals with mobility issues

Food pantry stigma with young people

People with comorbidities

**Immigrant** 

(language

barriers)

communities

Does this affect everyone equally?

Large families have it hard Certain communities have carried the brunt of COVID-19, especially when it comes to health and food security

Small families single mothers/fathers are impacted as well as large families Just naming for our jamboard what we all know and folks here are repeating: Black, Brown, Indigenous, and POC communities most impacted by concentrated poverty, economic instability, and more

Where does this issue occur? All developments?

MAP developments have been hit hard by COVID

# What changes do we want to see?

Ability to get deliveries easily so more options are available to residents

High Quality Fresh Food for folks who live uptown Food should be available to anyone who needs it - not to specific groups under certain qualifications

Intergenerational farming, resource sharing etc All residents to know what's available (currently flyer/do outreach/word of mouth - trying to do more email/texting communications as well) What are the obstacles

there's better produce in wealthier neighborhoods, crappier food in lower-income neighborhoods

Local stores are overpriced and have poor quality food

How do residents get information about opportunities to get fresh produce or pantry bags? No doormen for deliveries can be hard to get things straight to door

CBOs and Agencies

Residents

NYAM - New York Academy of Medicine. Making a library of healthcare and food health resources

# More GCF!

Door to door delivery of emergency food

General barrier: Lack of trust or relationships with existing agencies/resources Food resources eligibility limited by age Emergency food deliveries are just 1 box for any family size

Price gouging food right around the time when beneficiaries receive SNAP benefits

New initiative

Food Equity.
Programming.
Health Care
For All.

Equal access to quality, affordable food in the stores Are there ways to scale up and fund current successful mutual aid efforts: shared refrigerators, other community-led work? Are there donations from suppliers/restaurants?

"Farmacy" prescriptions from Dr for fresh produce Farragut Buying Club to get reduced costs on bulk items and coordinate delivery Food resources (Farmacy) not always known by community residents; need outreach If food sits outside in hallway, residents will often reject it due to concerns about who has handled it Price gauging around SNAP benefits and when people receive them

What's been done before? What has worked? What hasn't worked? Or what could be improved on?

When residents are more involved in the program = its is more successful



Partnerships with volunteer-based orgs like GCF Cooking demos

Virtual cooking classes

More info on the Farragut Food Club https://www.enterpris ecommunity.org/blog/ online-snap-access-pl us-quick-pivot-bring-h ealth-equity-brooklyn Only junk is at the registers when checking out, not healthy. They should push healthy all over the store and stop incentivizing people to buy un-healthy

#### What actions can we take?

Residents

Funding for resident

led efforts

Resident advocacy

Mutual aid leadership CBOs

More language access translation

for GCF/CBOs- more programming, more outreach/education/e ngagement, more translation

City Agencies

More language access translation Watchdog for price gouging during emergencies

Enforcement and accountability for supermarkets & bodegas if they get incentives

#### What do we need to do to change this issue?

POLICY **EVENT** 

**Building** strong referral systems

Get resident input on local programs

Get residents to fill out needs assessment so we have good data on needs

Make call to elected official to fund mutual aid

Make a phone call to elected

offical to fund

resident effort

Google map with resident feedback on local stores

Example of a google food map in Astoria, that could be modify around food security. https://www.google.c om/maps/d/u/0/viewer ?ie=UTF8&oe=UTF8&m sa=0&mid=1ttJlbqldtC XuQ0HTX2xSp02iuaw &II=40.7643895028822 2%2C-73.9145595&z=14

Community advocacy campaign to improve quality of produce & meat

> more education/informatio n on using EBT for online grocery shop ping

**ISSUE** 

Call EDC to enforce and monitor the supermarkets that are receiving the grants

Check fridge to make sure supermarkets are cleanly and keeping the right temperature. Guidelines need to be uphead.

Share the needs assessment data with City to try to improve how programs are designed and delivered

Food

more

sovereignty -

community

agency and

ownership

Health + Well-being POWER ANALYSIS

> Food-based entrepreneurs

ISSUE #2 Food Security

**Funders** for GCF

Who holds the power to this issue?

DOH -**BODEGA PROGRAM** 

Stakeholders

Store owners

GROWNYC

**DOHMH** 

**ELECTED OFFICALS** 

**POWER ANALYSIS:** WHO ARE THE **DECISION MAKERS?** WHAT **RELATIONSHIPS DO WE NEED? WHO HAS CONTROL? WHAT DO** YOU WANT FROM OTHER PEOPLE TO **TAKE ACTION?** 

Lobbyists

CITY **HARVEST** 

> Tenant **Assocations**

Industry

Agriculture?

**EDC** 

# What do we need to know to develop solutions?



?