cleaning inside

building

HEALTH

did get better w/ dog station; people walk through certain areas for their dogs to use. Put up cameras. Chronic what are the impacts of poop in the grass? does it get into the water?

What are our health/ quality of life concerns?

Garbage piles

Rats

access to healthy food

Dog poop

traffic noise

access to green/open space

Why is this an issue?

Animals adapt --> get use to tactics

How long has this been an issue?

garbage: unhealthy --> makes rats + roaches come

unsightly --> doesn't look good. feelings of embarrassment. not a proper cleaning / removal trash educate people about recycling. Incinerator vs recycling outside. Food should go into compactor. Put things where they belong!

Dog poo: all over the place! get ticket for leaving dog poo

more trash causes more trash to be around. continuous problem. Bad habits form. Discourages recycling.

makes it feel like neighbors are disrespectful Pests here / before and after us. How to live cohesively, but don't encourage them. Ecosystem balance --> stray cats keep rats away. Property
damage - rats
chew! Wires,
burrow
through walls.

Have residents be responsible.
Queensbridge had dog poo stations, but no bags anymore.

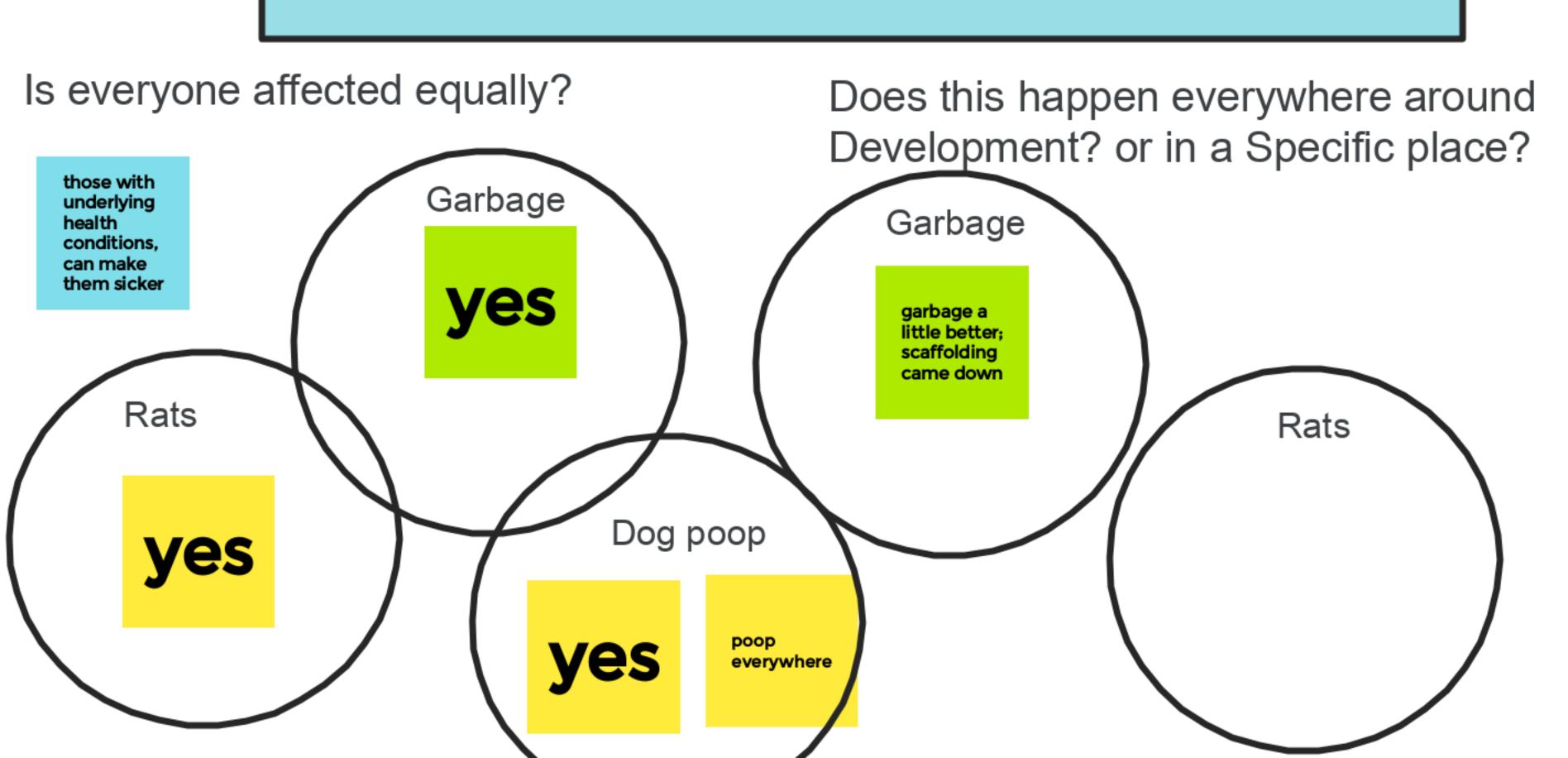
can cause asthma

trash thrown out windows

until people are being held accountable, going to persist. residents & workers rats carry disease DOHMH - training to gardeners. community gardens get blamed for rats. Education about rodent habits. People question produce being grown in gardens.

Be a responsible pet owner; picking up is part of this. Integrity.

#### HEALTH



## HEALTH [Garbage]

accountability

SHORT (Now - end 2021)

MEDIUM (end of 2022)

LONG (beyond 2022) dog bathroom area / dog park

more

workers.

better

workers

start incentive

residents; housing

of Union, Allowed

for outside, not

inside.

not allowed for it b/c

program for

What do you want to see happen?

need add'l workers b/c people home all time during pandemic

Parks: have used alot of signage b/c of staffing cuts. Carry in, carry out. Love your Park! Affirmative messaging

Parks groups group of residents clean park. want people to care about where they live

convos with residents + NYCHA; encourage neighbors to do their part.

no one can't stop anyone from cleaning up a lot of things didn't work in past, but it could now; in the present, put best foot forward. we're here to change policy.

> heavy duty cleaning

see something, do something even if it isn't your mess

> compost food waste

What are the obstacles?

not allowed to fine residents people don't obey signage

hard to find garbage cans

values start @ home garbage cans are filled to the max; regular pick-up needed

lobby meetings on where to dispose, how

## HEALTH [Garbage]

What solutions have been tried? Of things tried before, what has worked? What hasn't worked?

dog waste stations before bags

ran out

threat of enforcement; ticketing works penalty works



cleaning ownership over a space; care as much as some do



#### SAFETY

What are our safety concerns?

Why is this an issue?

How long has this been an issue?

broken doors intercoms not working -glass in doors being broken

dark passages

scaffolding

camaras

Elevator doors close too fast danger b/c of broken glass

open doors --> strangers can access strangers enter building and vandalize + other unsafe behavior

residents have difficulty traveling to community centers/across campuses

does not feel safe + secure welcoming more light can be a crime deterrent many issues getting worst throughout the years

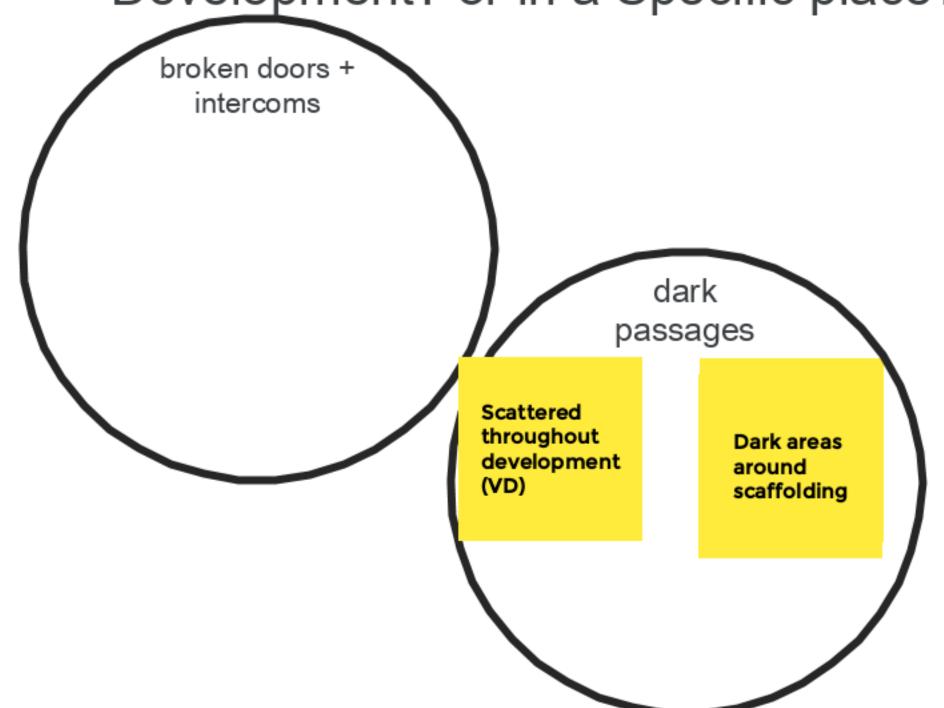
many issues, such as dark areas that need to be attended to, have been around for a long time, many years

#### SAFETY

Is everyone affected equally?

broken doors + intercoms Elderly + **Everyone** Handicapped individuals dark passages Not Younger everyone people often travel @ night travels at Broken night Elevators: major issue for those who cannot access stairs

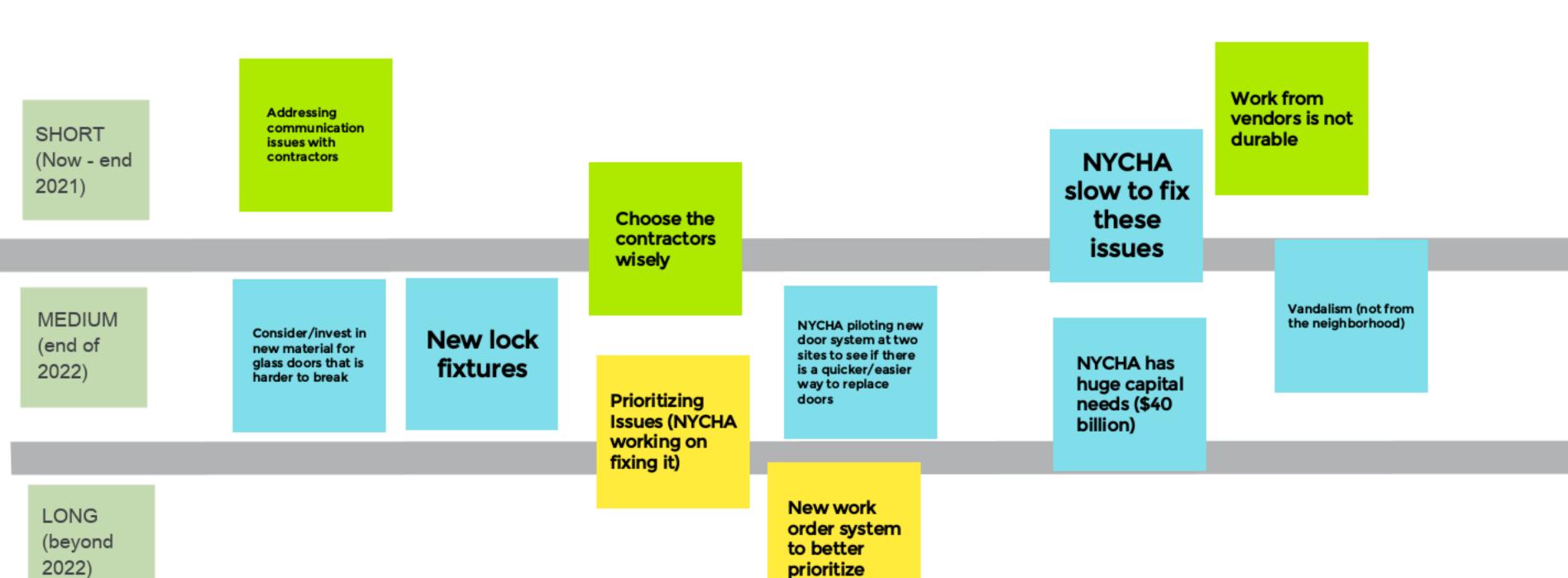
Does this happen everywhere around Development? or in a Specific place?



## SAFETY [Broken Doors]

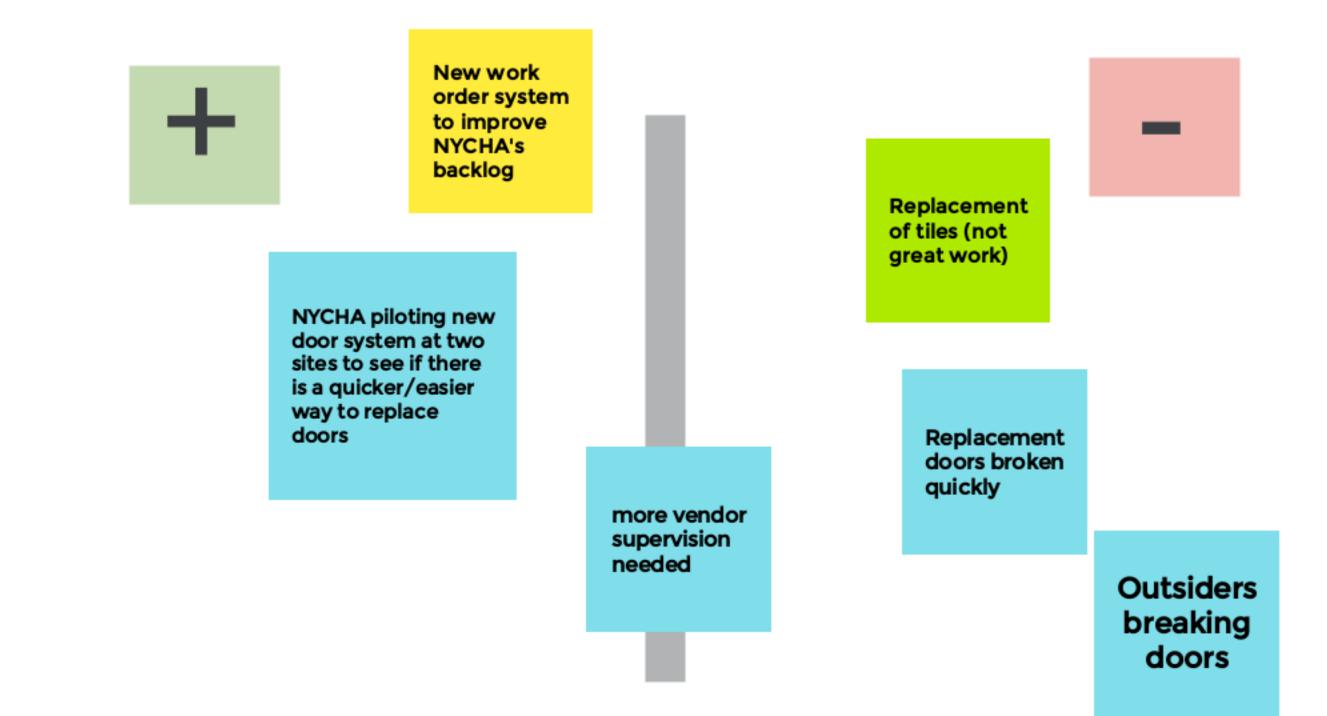
What do you want to see happen?

What are the obstacles?



## SAFETY [Broken Doors]

What solutions have been tried? Of things tried before, what has worked? What hasn't worked?



# What do we want to learn about to help us develop solutions?

protocol, chain of command, how to learn things

activate with community centers

results - short term! build on successes how to change hearts and minds

more examples of things that have worked

Know the WHO

how do we affect change at the federal level look at previous efforts and ID what can we do differently. what can be recalibrated? ability to pivot.

Campaign for a Clean NYCHA how to organize residents, CBOs, gov't agencies around 1 goal CONTRACTOR ACCCOUNTABILITY COMMUNICATION
BETWEEN
MANAGEMENT AND
CONTRACTOR

MATERIAL THAT DOORS ARE MADE OUT OF

MORE KEYS AVAILABLE

WORKING INTERCOMS SAFETY ISSUE: DOORS

WHEN A
COMPLAINT IS
MADE - THE
REPAIRS NEED TO
BE MORE EFFICIENT
- BETTER SYSTEM
OF REPAIRS

FUNDING - CAPITAL
NEEDS AND THE
ABILITY TO
WAREHOUSE
MATERIALS

DIVERSIFY THE
POOL OF
POTENTIAL
CONTRACTORS +
BROADENING THE
NETWORK OF
RESPONDENTS

NYCHA SHOULD NOT BE THE ONLY ONE SELECTING CONTRACTORS CHANGE THE LOW BID SYSTEM

WHAT ARE THE STANDARDS FOR CONTRACTORS?

WHAT DID THE
FEDERAL MONITOR
SAY ABOUT
CONTRACTING?
HOW IS NYCHA
RESPONDING? (SEE
"NYCHA PLAN FOR
TRANSFORMATION")

ENGAGE ELECTED OFFICIALS

•

CONTRACTOR ACCOUNTABILITY

CREATING A
PUBLICLY
ACCESSIBLE
PROJECTS TRACKER
- FOR
TRANSPARENCY

RESIDENT CENTERED DECISION MAKING

WHAT ABOUT A COMMUNITY RANKING SYSTEM? FEDERAL
REGULATIONS
GUIDE THAT IT
HAS TO GO TO
LOWEST
BIDDER

BRING A RACIAL
EQUITY LENS AND
PRACTICES TO
CONTRACTING AND
SERVICE

HOW CAN THE
COMMUNITY HAVE
POWER TO
DISMISS/DISCIPLINE/
HOLD ACCOUNTABLE
CONTRACTORS?